

STANDARD LIMITED WARRANTY

FOR REPLACEMENT PASSENGER TIRES, LIGHT TRUCK TIRES, AND TEMPORARY SPARES

This Limited Warranty/Adjustment Policy provides for tire replacement under specified conditions. This policy applies to tires used in normal highway service (commercial applications excluded) displaying warrantable conditions. Tires that become unserviceable or wear out because of neglect or mistreatment are excluded from Yokohama warranty coverage.

WARRANTY ELIGIBILITY

This warranty applies to every Yokohama replacement passenger car, light truck, and temporary spare tire bearing the Yokohama brand name and complete Department of Transportation serial identification number and operated during normal highway use (commercial applications excluded) in the United States. These tires are covered by this warranty for the life of the original usable tread depth (the original tread depth down to the level of treadwear indicators molded at 2/32 inch (1.6 mm) or for 60 months from the date of purchase (proof of purchases required) or 72 months from the date of manufacture (if no proof of purchase available), whichever comes first. This warranty applies only to the original tire purchaser, and is not transferrable to any other party. This time period does not represent the expected service life for tires covered by this warranty.

WHAT IS NOT WARRANTED

Tires that have become unserviceable for the following reasons:

- Road hazard injuries or damage caused to the tire by obstacles or debris, such as cuts, punctures (whether repairable or not), snags, bruises, tears, abrasions, or impact breaks.
- Improper repairs or repairs that have failed.
- Improper inflation or other maintenance abuses.
- Improper application of tire size and/or specification.
- Improper mounting/dismounting procedures or tire/wheel assembly balance.
- Mechanical irregularities in the vehicle or wheel, such as bent wheel assemblies, misalignment, worn or faulty components.

- Weather checking/cracking or failures resulting from these conditions on tires purchased more than four years (48 months) prior to a warranty claim. If proof of purchase is not provided, the DOT serial number is used.
- Accident, corrosion, vandalism, fire, or damage caused by nature.

ADDITIONAL EXCLUSIONS

- Tires that have had material added after leaving a Yokohama manufacturing plant, such as fillers, sealants, balancing substances or materials of any kind. Additionally, tires that have had external tire treatments which include, but are not limited to: tread siping, shaving, carving, regrooving, white sidewall inlay, or applying materials or treatments to the tread surface. If the material or treatment is the cause of a failure, vibration, or ride disturbance the tire will not be accepted for warranty, or mileage warranty credit.
- Tires submitted for ride disturbance complaints with more than 2/32 inch (1.6mm) of treadwear or 12 months from date of purchase, whichever occurs first.
- Tires on vehicles registered or operated outside of the United States.
- Tires not sold in the United States by Yokohama Tire Corporation.
- Tires branded by Yokohama to note special classification at time of purchase, such as "NA" (non-adjustable) or tires altered by notching or buffing.
- Tires used on vehicles in racing or special applications.
- Improper storage.

WHAT IS WARRANTED

Tires that have become unserviceable for reasons other than stated above will be replaced in accordance with this warranty.

ADJUSTMENT POLICY

PASSENGER AND LIGHT TRUCK TIRES (OTHER THAN TEMPORARY SPARE TIRES)

When the original usable tread is worn 2/32 inch (1.6 mm) or less, and a warrantable condition is found, the tire will be replaced with a comparable new Yokohama tire free of charge. During this period, tires will be mounted

and balanced without charge. Other service charges such as tire rotation, alignment, or applicable taxes are payable by the customer.

When a tire has worn past the above specified period for free replacement and a warrantable condition is found, the customer must pay for the cost of a new comparable Yokohama passenger or light truck tire on a prorated basis. The dealer shall determine this cost by multiplying the percentage of usable tread worn by the dealer's current retail selling price of that tire at the time of warranty replacement. The cost of mounting, balancing, and any other service charges or applicable taxes are payable by the customer.

PASSENGER TIRES MOUNTED ON LIGHT TRUCKS

Yokohama Tire Corporation's warranty policy provides coverage for all tires installed on light trucks, minivans, or like designs that have or had passenger tires installed as original equipment by the vehicle manufacturer when the Yokohama replacement tire is equal to or greater in size, ply rating, load range, load index, and speed rating (if applicable) of the originally installed tire. Operation other than described above will be denied coverage under all terms of the Yokohama Standard Limited Warranty for Passenger Car and Light Truck tires.

TEMPORARY SPARE TIRES

When the original tread of a Yokohama temporary spare tire used in temporary highway service on the vehicle on which it was originally installed is worn less than 1/32 inch (0.8 mm), the tire will be replaced with a new Yokohama temporary spare tire free of charge, without charge for mounting and balancing the new tire. Additional service charges are payable by the customer.

Temporary spare tires worn in excess of 1/32 inch (0.8 mm), but less than 2/32 inch (1.6 mm), will be replaced and the customer charged 50 percent of the dealer's current retail selling price of the tire. The cost of mounting, balancing and any other service charges is payable by the customer.

Replacements qualifying under the warranty must be made by an authorized Yokohama dealer.

For Consumer Affairs Assistance: (800) 722-9888, 6 a.m. to 4p.m. Pacific Time Monday through Friday.

LIMITED MILEAGE WARRANTY FOR STEEL-BELTED PASSENGER CAR RADIALS AND LIGHT TRUCK TIRES

In addition to the Standard Limited Warranty coverage, some Yokohama steel-belted radial tires purchased in the continental United States as replacement tires only are warranted for treadwear during a limit of five years (60 months) from the installation date. This warranty excludes Yokohama snow tires, and passenger tires mounted on vans, pickup trucks or any other utility vehicle used in commercial applications, except as provided by specific warranties. Passenger tires installed as original equipment are not covered by this warranty.

ADJUSTMENT POLICY

If within 60 months from the date of mounting, the tire wears down to the treadwear indicator bars 2/32" (1.6mm) and the tire has not delivered the warranted miles of normal passenger car highway use (commercial applications excluded), Yokohama will provide credit for unused service toward the replacement of a new comparable Yokohama steel-belted radial tire. The customer will be charged a percentage of the warranted miles received, multiplied by the dealer's current retail selling price of the tire at the time of adjustment. Other charges for taxes and dealer services of mounting, balancing, rotation and any others are payable by the customer. This time period does not represent the expected service life for tires covered by this warranty.

WARRANTY ELIGIBILITY

For mileage warranties by product line, please visit <http://www.yokohamatire.com>. Eligible tires must be on the vehicle on which they were originally installed, in conformance with the vehicle manufacturer's recommendations. Note: For staggered fitment applications (different tire sizes on front and rear axles), which cannot be rotated, the mileage warranty for the rear tires will be half of the warranty specified in Yokohama literature.* ** This mileage warranty applies to all replacement tires listed, bearing the Yokohama brand name and complete D.O.T. serial number and operated in the United States.

* Effective July 1, 2014 - ADVAN Sport A/S

** Effective for all other Yokohama Tires sold after August 31, 2014

LIMITATIONS AND EXCLUSIONS

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty.

All obligations or liabilities for loss of time, inconvenience, loss of vehicle use or any other incidental or consequential damages are hereby excluded. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. This warranty gives the customer legal rights that may vary from state to state. The customer is advised to determine those rights for their local area and exercise them as required or deemed appropriate.

YOKOHAMA'S OBLIGATIONS

Replacements qualifying under the warranty must be made by an authorized Yokohama dealer.

DEALER'S OBLIGATION

To process mileage proration adjustment(s) for the customer, the tire dealer must validate the mileage received on the claim tires(s), versus the mileage warranted and certify this information on the claim form to Yokohama and attach proof of rotation documents to the claim form.

CUSTOMER'S OBLIGATIONS

The customer must present the claim tire to an authorized Yokohama retail tire dealer in the United States. To obtain mileage prorated adjustments, the customer needs to provide proof of original purchase for the claim tires(s) that states the vehicle mileage at the time of the original installation. Additionally, the customer must provide proof that the tires have been rotated every 6,000 to 8,000 miles.